Neighborhood Alliance 457 Griswold Rd. Elyria, Ohio

457 Griswold Rd. Elyria, Ohio **440.233.8768**

WHO WE ARE

Neighborhood Alliance has been compassionately caring for the community since 1927. We are helping our community grow stronger by caring for our clients' most basic needs. We provide emergency shelter, daily meal delivery and nutrition services for seniors, childcare and child enrichment programs, and access to wellness programs such as Help Me Grow for those in need. We are empowering the people of our community with the tools they need to create better lives for themselves. With our inspired mission of strengthening neighborhoods, we continue to expand programs and services to address the diverse and changing needs of families and individuals in Northeast Ohio.

OUR IMPACT

We're unique because we fit inside of neighborhoods to serve our neighbors in need. Ninety seven percent of the population that we serve lives in poverty. By design, we deliver our signature services such as child enrichment, senior enrichment, family support, or emergency shelter within walking distance of those in greatest need.

Whether it's a hot meal for a senior citizen, an overnight stay in a safe shelter for a mother, father and their children, or rent assistance for a family struggling with layoffs or unemployment issues, Neighborhood Alliance touches the lives of thousands every year.

We bring a collaborative approach to serving our community and work in tandem with other like-mission organizations to deliver services whenever possible to ultimately enhance comprehensive services for residents.

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www.MyNeighborhoodAlliance.org



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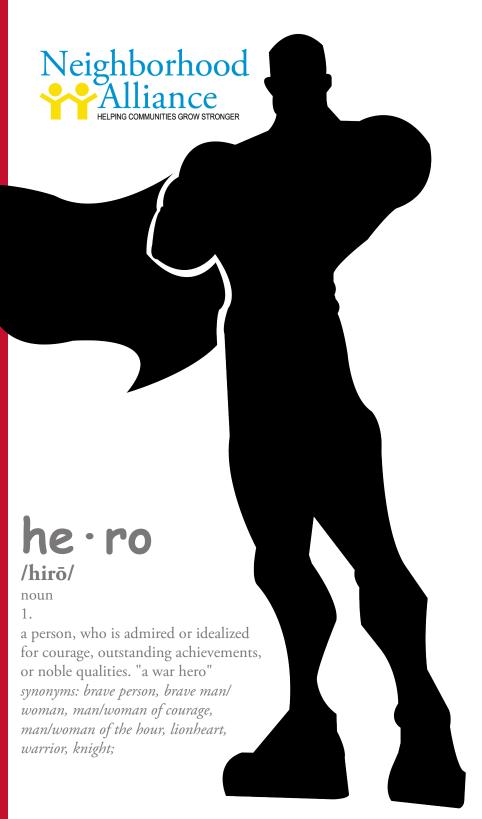
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NEIGHBORHOOD ** NEWS

SPECIAL EDITION

ANNUAL REPORT 2015

EXTRA! EXTRA!

CALLING ALL SUPERHEROES!

Grab Your Cape!!

Join this Local League of Heroes! Be a Hero- Throughout the ages heroes have come in many shapes and sizes. Short, tall, young and old these often "non-caped" crusaders prove to us that together we can make great change in this world. They've worn capes or common attire as they battle against evil forces that threaten the health and happiness of our fellow man. Here in Lorain County we've sighted many superheroes that have done great things for our community. They've been a force against poverty that tries to consume our most vulnerable citizens, they've delivered smiles from door to door and provided holiday cheer when the time was right.

Assembling a league of superheroes to join together in collaboration is no small task. Neighborhood Alliance has been going about it for years slowly cultivating our league of heroes to gather forces and defeat issues challenging the happiness of our community. We

would like to take a moment to recognized our fantastic league of heroes and highlight their accomplishments throughout 2015. We hope you enjoy the next few pages as much as we enjoyed watching the good citizens of Lorain County thrive.

In the State of Ohio on any given night, more than 12,000 people are homeless. Children make up a staggering 23% of that population, in addition to the senior citizens, and the working poor with nowhere else to go.

We all have heroism inside us.

WHAT'S YOUR SUPERHERO NAME?

Use the first letter of your first name:

N = ATOMIC A = CAPTAIN O = ROCK B = TURBO P = OMEGA C = GALACTIC Q = ROCKET R = SHADOW D = THE E = AQUA F = FIRE S = AGENT T = SILVER G = IRON U = WILD H = SUPER V = WOLF I = GREEN W = ULTRA J = PHANTOM X = WONDER K = DARK Y = DOCTOR L = GHOST M = PROFESSOR Z = STAR

Use the first letter of your last name:

N = STRIKE A = X O = FALCON B = SHIELD P = FANG C = MACHINE Q = KING D = JUSTICE R = SURFER S = BOT E = BEAST F = WING T = GUARD G = ARROWU = THING H = SKULL I = BLADE V = CLAW W = BRAIN J = BOLT X = MASTER K = COBRA Y = POWER L = BLAZE M = SOLDIER Z = STORM

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Child Enrichment Services
Family Support Services
Senior Enrichment Services
Shelter and Emergency Services

What do you think of when you hear the word "community?" Do you think of your church community? Your co-workers? Your neighbors or your city? A community is defined as a and historical heritage. It can be a social, religious, occupational or other group sharing within and outside of Lorain County. It is comforting to those that Neighborhood Alliance thousands of superheroes in our 89 years of serving Lorain County.

Don't be fooled; not every superhero wears a cape. We all know a few superheroes in disguise, whether it be your next door neighbor who has a passion for working with the homeless or your co-worker who plans a company-wide community service project. Small or large, each heroic action ensures that our community is able to provide for those living and working here. Our superheroes support us in ways that assist us in providing food to the hungry, shelter to the homeless, supportive assistance to "at risk populations," education to children, hot meals to older adults and many other services throughout Lorain County.

Neighborhood Alliance is very fortunate to have many superheroes on its side. With the generous donations received though foundation support, individual donor support, volunteer support, event support and program support, we are able to meet our mission volunteer support, event support and program support, we are able to meet our mission volunteer support, event support and program support, we are able to meet our mission volunteer support, event support and program support, we are able to meet our mission volunteer support, event support and program support, and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." It's each and every day. I love the tag-line we use "Helping Communities Grow Stronger." I love the tag-line we use "Helping Communities Grow Stronger." I love the tag-line we use "Helping Communities Grow Stronger." I love the tag-line we use

sincerely.

Connie Osborn

Connie Osborn

President and CEO

Family Support Services-Home Visiting

In 2015, Neighborhood Alliance Help Me Grow-Home Visiting program was honored to be selected as one of eight agencies chosen by Ohio Department of Health to participate in a Home Visiting Collaborative Learning Network Project (HVCLN)! This 10 month project focused on developing a network infrastructure to support improving outcomes of first-time, at-risk mothers and their infants by supporting long-term positive engagement.

Strategies were tested over time to increase maternal engagement with families served in Lorain County. Growth was seen in multiple areas when compared to the state of Ohio's averages. Neighborhood Alliance maintains an average retention rate of 488 days compared to the state retention rate of 238 days. Time between referral time and the first home visit decreased to under 10 days, while the State of Ohio average was 13 days.

Tools and monitoring mechanisms are in place to increase family engagement, maintain high retention rates, provide the full benefits of our services prior to a family exiting, and increase the frequency of visits between the family and the Home visitor. Through this collaborative families will continue to receive quality intensive services. Through personal home visits, Home visitors teach skills necessary to help parents become effective parents. Participation in HVCLN will ensure the best support visits to our families while reaching out to more parents.

Ohio Department of Health



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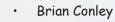
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Family Support Services-Early Intervention He



In 2015 Neighborhood Alliance's Help Me Grow Early Intervention joined in partnership with multiple community agencies in order to implement Evidence Based Early Intervention (EBEI) principles. This delivery model is redefining service delivery to our county's population of children 0-3 years of age experiencing a developmental delay and/or impacting medical diagnosis while joining our many counterparts across the state and the country.

This change moved the program away from the long-established medical model in which focus was on the child in such a way that sometimes excluded the parent and services, while relying heavily on therapies and healthcare, which were intended to resolve a problem or 'fix' a concern. The implementation of EBEI changed the focus of services from the child to the parent, the person most likely to influence the child and stressed the importance of relating services to the child's developmental needs within the context of the family and its daily routines. Family's participation is an integral part in the delivery of services because they provide learning opportunities every day, throughout the day, within the routines and activities that are specific and meaningful to that family.

One of the most significant results of this model change is the creation of Primary Service Provider (PSP) and a transdisciplinary team, which brings together various professionals to share their expertise and experience in a structured, consistent manner in order to provide supportive, individualized, informed services to each family. This partnership includes a team of professionals from various city and county agencies, as well as the Service Coordinators and Evaluation team from Neighborhood Alliance. Every participating family has access to this team and is able to benefit from the guidance and support of this varied and vast group of professionals in a way that has never before been possible.

In the fall of 2015, Neighborhood Alliance put out a plea for help as our Child Enrichment Services were quickly growing and quality transportation for our families was becoming a very real problem. With your support we raised more than \$45,000 to help buy a "new to us" 15 passenger mini bus to help transport our growing number of school age children to before and after school programming, and additional educational experiences.

Neighborhood Alliance Child Enrichment Center's offer a unique "One Stop Shop" type service offering families a full range of child care from 6 weeks to 13 years of age. To receive childcare assistance through our program, families must be working or attending school to qualify. The ability to enroll their children of various ages in one family focused program conducting strong educational, engaging and supportive programming benefits our families with already stressful lives with one less stress.

A big thank you goes out to Nordson Corporation, Alyce J. and Ann J. Metka Foundation, New Horizons Baking Co. Inc., The Norton Family Foundation, AgriNomix LLC, LNB Caring for Community Fund, and Dr. Jeffrey W. Kosman DDS for their significant support of this need. Thank you for making all of this possible.

Neighborhood Alliance

\$5,000-\$24,999

- · City of Oberlin
- · City Of Avon
- PNC Foundation
- · Alyce and Ann Metka Foundation
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- Walmart #5066 Avon
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- Walmart#1839 Lorain
- Wickens, Herzer, Panza, Cook & Batista Co.
- Will Ptak Foundation, Inc.

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- Macy's Foundation
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· Zion Lutheran Church

Individual Donors (Next Page) >>>



Not all superheroes wear capes that are visible to the outside world. Some chose to remain classified but the impact they have on our community is great. These dynamic, well-rounded and progressive individuals and companies reach for a whole new level of superhero!

Coporation, Foundation and Agency Donors

\$25,000 and Above

















Child Enrichment Services - Elyria & Lorain

Every day as parents settle their children in, as they begin their day of work or school, they have the comfort of knowing their children are being dropped off into the loving hands of the staff of Neighborhood Alliance Child Enrichment Services Center Lorain childcare center.

The Child Enrichment Service Lorain is very proud of its three star rated program that hosts an Early Enrichment Program specifically designed to lessen the literacy gap that stigmatizes low income children from their peers who may come from more economically advantaged families, when entering Kindergarten. This Early Learning Initiative coupled with the Teaching Strategies Gold Curriculum and continuous education for staff, ensures that the children who attend the childcare center are given additional academic support when indicated.

In an anonymous survey done by parents at the Center, parents agreed that their children enjoyed coming to the center and were highly satisfied with the quality of care provided to their child(ren). Susan W. states that when she drops her child off "it's like dropping my daughter off with family. It gives me a comforting feeling knowing my daughter loves and feels loved by the staff. I tell people all the time how wonderful it is and to send their kids there." Kelly S. said that 3 out of 7 of her children have aged out of the programs at the old Cityview site with another aging out soon. Her twins and infant also attend the childcare facility.

It was discovered that two of the parents of toddlers that attend the Center were cared for there as children and now have their children enrolled. Again both stated it was like sending their children to be cared for by aunts.

Our child care facilities also offer a comprehensive Summer Enrichment Program. This summer program includes weekly themes, academic enrichment activities, field trips, water fun and positive role models. The teachers and aides bring fun and experience to the daily activities. In addition, each child that attends the center is given breakfast, lunch, and an afternoon snack.



Senior Enrichment-Services of Oberlin

Evidence-based, health self-management education programs (SME) were delivered to an open community base of seniors and caregivers in the areas of pain management, diabetes, chronic disease, and improving balance and fall prevention. People with chronic conditions are challenged in managing their health and navigating the health care system; it can be overwhelming. Their challenges increase with the number of chronic conditions. SME programs focus on preparing people with chronic conditions for the 99% of the time they live outside of the health care system.

Each 6 to 8 week program had 12-15 participants immersing themselves in the weekly class topics and group interaction. They learned new ideas and supported each other, making achievable action plans to do the things they wanted, and equipped members to respond to their condition(s) with proven ways to enhance their lifestyle and allow them to be in control.

Each class "graduated" 100% of the participants and new friendships and celebrations were a positive benefit of this type of group interaction. The SME teaching models are just one aspect of the Senior Enrichment Services of Oberlin Supportive Programming. In all, 462 unduplicated individuals received Supportive Service assistance; 520 Supportive Service units were completed helping seniors resolve housing & family support issues, help with benefits, and aging challenges during 2015. The long term beneficial impacts that health management workshops have on our participants are positive health outcomes, lasting behavior changes and lower health care costs.

Neighborhood Alliance

2015 Financial Report

REVENUE	2014	2015
Government Agencies	1,955,254	2,072,670
United Way	105,084	59,185
Program Fees	79,916	67,246
Contributions - Cash	125,242	100,336
Contributions - Donated Facilities/Goods/S	Services 10,940	5,050
Foundations	298,284	365,029
Investment Income	33,782	19,196
Legacies and Bequests	18,250	
Special Events	84,819	75,893
Sales	1,048	240
Other Income	30,788	(7,777)
Total Revenue	\$2,743,407	\$2,757,068
AII		
EXPENSES		
Child Enrichment Services	\$874,192	\$874,809
Family Support Services - Help Me Grow	514,674	744,602
Shelter and Emergency Services	410,565	389,452
Senior Enrichment Services	Child Enr. 410,565 591,225	502,796
Program Total	Family \$\$2,390,655	rvi \$2,511,659
Management and General	146.988	152.777
Fund Development	Shelter and 186,784	168,539°
Total Expenses	\$2,724,427	
A D 1.1-	ድደድ 272	\$56.220
Accounts Payable	\$65,273	\$56,320
Change in Net Assets	\$18,980	(\$75,907)
Net Assets At Beginning of Year	629,114	648,094
Net Assets At End of Year	\$648,094	\$572,187
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Audited Financial Figures for 2014 and 2015

Financial audit completed by Barnes Wendling, September 2016. Available upon request.



Senior Nutrition-Home Delivered Meal Program

Through a partnership with Second Harvest Food Bank of North Central Ohio, Neighborhood Alliance Senior Nutrition Home Delivered Meal program delivers a monthly supplemental food box to our Senior Nutrition Clients thanks to a federal grant received by Second Harvest. The box contains staples such as 100% juice, cheese, cereal, rice, canned fruits and vegetables, pasta, sauces, ready-made canned entrees and milk. Clients receive these boxes hand delivered by their Neighborhood Alliance driver.

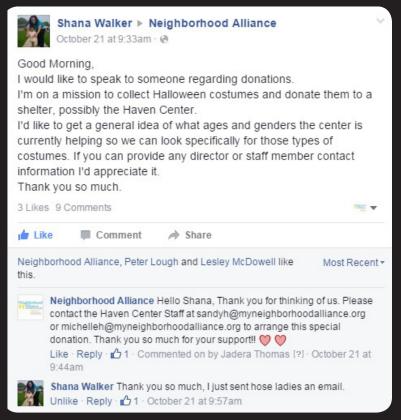
This partnership helps further alleviate the high food insecurities being experienced by many of these seniors. A majority of our clients are homebound and have difficulty or even an inability to get to the grocery store or food pantries for their nutritional needs. The cereal helps those unable to cook prepare an easy meal while the 100% juice, canned fruits and vegetables benefit the client's nutritional intake. The average food stamp benefit received by seniors is about \$16.00 per month. This supplemental food box helps improve the health and well-being of those clients that receive food stamps or are running out of money due to other daily living costs.



Shelter and Emergency Services

In 2015 Neighborhood Alliance's Haven Center provided shelter for 429 individuals; 115 of the residents were children. By September 2015, 30 children were residing in the emergency shelter. One of the families had eight children and had been homeless for a couple of months by the time they entered the shelter. After living with families and friends, also crowding into a borrowed RV, they needed to have a more stable residence for the children to attend school. The Haven Center was the only shelter that could accommodate a family of 10. When they entered the Haven Center, a plan was established in order to register all the children for school and childcare, refer the father to LCADA for treatment, and help the mother arrange transportation and babysitters so she could seek employment. Mom was able to begin working at a group home and was soon working overtime while looking for long term housing. Although the family stayed at the shelter for four months, they were able to get a lot accomplished including: school registration, childcare, addiction treatment, clothing, Medicaid and food stamps applications, employment, car repair, and saving for the first months security deposit/rent assistance. Christmas gifts were provided for all the children with even a few family gifts provided thanks to the Christmas for Caring donors. At this time mom is still employed and the family is still in their apartment.

Although this was one family, we repeated the same case management for all 429 persons that entered the shelter. Additional services such as referral to Social Security to start processing benefits or G.E.D. classes to improve employment opportunities were also provided.



Social Media Marvel

Inspired from a post by Neighborhood Alliance on Facebook, Shana Walker collected over 150 costumes for children in need. The Neighborhood Alliance Haven Center Homeless Shelter in Lorain currently houses 55 residents in our 68 bed shelter. Thirty-two of those residents are children. Most of them are under the age of 14. Shana who is the mother of an ADORABLE little toddler herself, understood the struggle of buying Halloween costumes for her own child. So she organized a Halloween Costume collection for these shelter families to provide a semi-normal Halloween for their children.

This story has been covered by our local Chronicle Telegram and even Fox 8 News. This coverage not only showed the marvelous collection by Shana but also inspired others to do something special. Someone purchased and had pizzas and brownies delivered from Marco's on North Ridge Road, Lorain (Marco's even gave the buyer a great discount because of this inspiring story).

After the children picked out costumes and ate their pizza they enjoyed more fun fall family activities in the Haven Center dining hall.

